



TERMS AND CONDITIONS

Friends of The Savill Garden, Members of The Royal Landscape and Car Park pass holders.

1. For sake of convenience, Friends of The Savill Garden, Membership of The Royal Landscape and the holding of a Car Park pass shall, in these Terms and Conditions, be referred to as 'membership'.
2. Membership shall last for 12 months from the date of purchase. No refunds or extensions will be given if you are unable to use your membership at any stage during this time.
3. Benefits of Membership, as set out on our website at www.theroyallandscape.co.uk/visiting/membership.cfm are only valid for the named card holder, and for the category of membership purchased, and are non-transferable.
4. Upgrades of membership categories can be made at any time during the period of membership, and expire at the time of original membership expiry.
5. Membership cards comprise two cards, a personalised card identifying the member's name, category of membership and an expiry date, and a plastic RFID card allowing electronic access through barriers into Car Parks and the Savill Garden where appropriate. To be valid, these cards must always be used in conjunction with each other. Members who are unable to show both valid membership cards on entry will be required to pay entrance fees before they are admitted, which are non-refundable. No exceptions will be made.
6. Daily access to The Royal Landscape, and to The Savill Garden, will be at times advertised and shown at the entrance gates and at The Savill Building.
7. Whilst every effort will be made to maintain access to public areas at all times, The Crown Estate reserves the right to close all, or part of Windsor Great Park, The Royal Landscape, The Savill Garden or The Savill Building at any time, without prior warning, although every effort will be given to provide notification.
8. The Crown Estate reserves the right to provide special access offers throughout the year, available to all individuals irrespective of membership or otherwise, without affecting the access arrangements offered through the purchase of membership.
9. Members may enter The Royal Landscape and Windsor Great Park only via authorised public access points, and may park only in authorised public parking areas.
10. Cars are parked in Car Parks within Windsor Great Park and The Royal Landscape at owner's risk.
11. Members should acquaint themselves with, and adhere to the Windsor Great Park Regulations which are displayed at every public access point to The Royal Landscape, and to the regulations for visiting The Savill Garden, as displayed in the reception area.
12. Membership cards including the paper counterpart, should always be carried when visiting The Royal Landscape or Savill Garden, and should be presented on reasonable requests from Crown Estate employees.
13. The Crown Estate reserves the right to seek proof of identification from the named card holder on presentation of the membership cards.
14. The Crown Estate reserves the right to levy a replacement charge in respect of lost plastic RFID Membership cards.
15. The Crown Estate reserves the right to withdraw benefits of membership to any individual or individuals, without recompense if they are abusive towards Crown Estate staff or damage, or threaten to damage any of the collections or property of The Crown Estate, or if they commit any breach of these terms and conditions.
16. The Crown Estate reserves the right to change these Terms and Conditions or membership benefits at any time. Friends and Members will be notified of these changes in writing, which may be effected immediately.